



POSITION PROFILE

Client Organization:	RYCOM Corporation
Position Title:	Field Service Technician - Structured Cabling
Reports to:	Director, Operations
Location:	Toronto, Calgary, Edmonton, Montreal

THE ORGANIZATION

RYCOM has been a trusted leader in Smart Tech solutions for public and private sector real estate, properties and portfolios for over 20 years. The RYCOM team develops, delivers and supports the innovative strategy and the integrated layers of technology required to create Smart Buildings today that meet the demands of the future. By staying at the forefront of technology solutions, utilizing best-in-class support models, and delivering quality services with the highest level of care and support, RYCOM simplifies technology for clients so they can focus on their core business while achieving operational, environmental and measurable results.

Reasons to Join RYCOM:

- A team driven by passion and a culture where people make a difference because we believe that every voice counts
- An entrepreneurial environment
- Opportunity to learn different parts of the business
- Employee health and wellness program including virtual nutritional counselling, yoga and fitness
- Team fundraisers
- Comprehensive benefits program
- Employee training

KEY RESPONSIBILITIES

- Installation of structured cabling systems, pulling, terminating and testing copper and fiber cabling as per specifications and customer requirements.
- Troubleshoot and test various network and connectivity related issues.
- Installation of network equipment and LAN room buildouts.
- Installation of cable support systems i.e. cable tray, conduit, and J-hooks.
- Site surveys to determine project requirements.
- Design and install cable pathway and support systems i.e. cable trays, cable racks, J-hooks, conduit.

KEY REQUIREMENTS

- 5 plus years of experience required
- Proficiency in reading and comprehending technical drawings with the ability to carry out the scope of work and provide the required deliverables and documentation.
- Must be able to install, terminate, troubleshoot, and test all types of low voltage copper cabling.
- Must be able to install, terminate, troubleshoot, and test fiber optic cabling.
- Ability to manage multiple projects efficiently.
- Maintain a safe work environment by following company policies and safety procedures.
- Project planning – ensuring projects are completed on time and on budget.
- Excellent customer communication and service skills.
- Must have a strong work ethic and work well in a team environment.
- Proficient use of Microsoft and computers.
- Open availability to work non-traditional hours including emergency service calls on short notice, weekend and after hours work as required
- Availability for occasional multi-night travel for out of town work.
- Must have a clean valid driver's license.
- Must be able to pass an RCMP background check.
- Belden, Panduit, AMP, certification is a plus.
- Conduit experience is a plus.

Vaccination Policy

The health and safety of our employees is a RYCOM priority. Since this is a client serving role, travelling to various sites, all Technicians will be required to be fully vaccinated. Medical exemptions may be accommodated upon request.

COVID-19 precaution(s):

- Personal protective equipment provided or required
- Social distancing guidelines in place
- Virtual meetings
- Sanitizing, disinfecting, and cleaning procedures in place

RYCOM welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.
