



POSITION PROFILE

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| Client Organization: | RYCOM Corporation |
| Position Title: | Network Specialist |
| Reports to: | Manager, Managed Services |
| Location: | Vaughan, ON and Montreal QC |

RYCOM is a trusted leader in Smart Tech solutions for public and private sector real estate, properties, and portfolios for over 20 years. The **RYCOM** team develops, delivers, and supports the innovative strategy and the integrated layers of technology required to create Smart Buildings today that meet the demands of the future. By staying at the forefront of technology solutions, utilizing best-in-class support models, and delivering quality services with the highest level of care and support, **RYCOM** simplifies technology for clients so they can focus on their core business while achieving operational, environmental, and measurable results.

Reasons to Join RYCOM

- A team driven by passion and a culture where people make a difference because we believe that every voice counts
- An entrepreneurial environment
- Opportunity to learn different parts of the business
- Employee Health and Wellness Program and onsite gym facility
- Team fundraisers
- Comprehensive benefits program
- RRSP matching
- Employee training and development programs
- Compensation based on experience
- 3 weeks paid vacation to start

RESPONSIBILITIES:

- Configuration, installation, and support of Local and Wide Area Networks (LAN/ WAN)
- General duties include deployment, operation, troubleshooting, management, and optimization of routers, switches, firewalls, and other related network equipment
- Quarterly assessments of network devices configurations, access lists, and security policies
- Assist in the design and enhancements of network communications and solutions.
- Perform systems upgrades (software and hardware) to improve the performance, security, and reliability of network infrastructure.
- Train employees on new systems and enhancements.
- Second level support for Network Operations Center staff.
- On-Call supporting Level 1 NOC team every 2nd week – Paid.
- Creating and updating documentation, network diagrams, and reports.

REQUIREMENTS:

- Fully Bilingual - English and French is required
- Educational level: Collegial (Diploma) / DEP and/or equivalent related experience
- Cisco Certification required– CCNA or CCNP
- 3+ years of experience in configuration of enterprise grade networks and wireless networks
- Implementation, configuration and troubleshooting of a variety of vendors for enterprise grade switches, routers, firewalls, VPN appliances, IDS/IPS etc.
- Switching environments such as VLANs, STP, IGMP, DHCP, 802.1x
- Routing environment using protocols such as RIP, BGP and OSPF
- Monitoring systems and protocols (SNMP, Syslog, etc)
- Knowledge of enterprise WiFi, VoIP, PSTN, legacy protocols (X25, Frame Relay) and telecommunications standards and protocols (MPLS, ISDN) will be considered a strong asset
- Good understanding of ethernet switching and TCP/IP fundamentals
- Ability to apply underlying knowledge of networking fundamentals to any new networking device
- Familiarity with Juniper and Cisco products, and ability to quickly adapt to new products.
- Analytical thinking skills, attention to detail, and ability to troubleshoot under pressure.
- Motivated to learn and expand knowledge

VACCINATION POLICY

The health and safety of our employees is a RYCOM priority. Candidates are required to be fully vaccinated. Medical exemptions may be accommodated upon request.

COVID-19 PRECAUTIONS:

- Personal protective equipment provided or required
- Social distancing guidelines in place
- Virtual meetings
- Sanitizing, disinfecting, and cleaning procedures in place

RYCOM welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.

Send Resume to:



ICanMakeADifference@rycom.com